



COVID-19 SAFETY & SANITISATION POLICY

The safety and wellbeing of our guests, Pilots, Employee's, and Family is and always has been our number 1 priority.

We have made the decision to start our scenic flights on the 6th June 2020.

Pre-bookings are encouraged as per our policy below. Our new open times will be 10 am to 4 pm daily.

We are closely monitoring the information from federal and state governmental agencies regarding the Coronavirus (COVID-19) crisis.

We will remain attentive and are ready to respond to changing conditions. The safety and wellbeing of our guests, pilots and employees is and always has been our number one priority.

Additional safety measures implemented include:

RECEPTION/PERGOLA/FLIGHT WAITING AREA

All guests will be screened for a mandatory temperature check prior to entry into the flight waiting area.

Guests with a temperature 38 degrees (or above) will be refused to fly.

Guests will enter the reception through doors that are automatically opened.

Doors to the flight waiting area will be operated by staff members ONLY. Please do not touch these doors.

The frequency of cleaning and sanitising has been increased in all public spaces with an emphasis on high contact surfaces. Our Reception and flight waiting area will have an extensive clean each day.

Guests check in and payment processing machines will be sanitised after every transaction.

Our staff will greet guests with a contactless introduction. We have asked our pilots to limit physical interactions including refraining from taking photos with guest's camera, mobile phone, etc.

PASSENGERS

Guests are encouraged to maintain a high standard of personal hygiene and use the supplied hand sanitizer on entry to the reception and in the flight waiting area.

We ask all guests to limit personal belongings and bags coming into the reception and flight waiting area.

The day before your scheduled flight, you will receive a text message asking the following questions:

- Do you or anyone travelling with you feel unwell with ANY flu like symptoms, such as runny nose, shortness of breath, cough, or sore throat?
- Do you or anyone travelling with you felt feverish or had a temperature in the last 14 days?
- Have you or anyone travelling with you been in contact with someone that is suspected (being tested) or is a confirmed COVID-19 case within the last 14 days?

In the event you or anyone travelling with you answered YES to ANY of the above questions, you will not be permitted to fly, and we will reschedule your flight.

HELICOPTER EXPERIENCE

Once the guests are safely away from the helicopter, the helicopter is then sanitised and the cabin is refreshed after each flight/group.

All pilots will wear face protection during flight.

We will restrict the use of microphones for guests during flight. Pilots will continue to provide narration as normal.

Additional ground time between flights will be allotted to give extra time for the helicopters to be sanitised and cleaned.

Helicopters will be cleaned each night, including a sanitizing.

EMPLOYEE'S

Appropriate personal protective equipment will be worn by all employees based on their position and responsibilities following state or local government guidance.

All employees will be subject to daily temperature checks.

All employees will receive training on COVID-19 safety and sanitisation policies.

Employees are instructed to stay home if they do not feel well and are directed to contact a manager if they notice a coworker or guest with known symptoms of COVID-19.

We trust you will help us in this time to be as safe and hygienic as possible and we look forward to seeing you soon.

*Regards,
Barossa Helicopters Team*